# Support Worker - Person Specification

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|  | **Requirement** | Essential or Desirable | Assessed through |
| **Experience & Qualifications** | Experience of working with vulnerable and/or disadvantaged young people/adults.  Experience of applying equality and diversity principles in the workplace  Experience of working 1:1 with young people/adults  Experience of developing and implementing support plans  Experience of working with and liaising with agencies and professionals  Experience of planning and delivering workshops/training sessions  Experience of delivering mentoring or befriending projects  Experience of supervising volunteers  Educated to level 2 or demonstration of equivalent work experience  First Aid Certificate  Food Hygiene Certificate | Essential  Essential  Essential  Desirable  Desirable  Desirable  Desirable  Desirable  Essential  Desirable  Desirable | Application/Interview  Application/Interview  Application/Interview  Application  Application  Application/Interview  Application/Interview  Application/Interview  Application  Application  Application |
| **Knowledge & Understanding** | Knowledge and understanding of issues affecting disadvantaged and homeless people  A good understanding of the voluntary sector  An up to date knowledge of health and safety, safeguarding including referral procedures  A general understanding of equality and diversity  Understanding of the importance of monitoring and evaluation  Knowledge of the housing sector and benefits | Essential  Desirable  Essential  Essential  Essential  Desirable | Application/Interview  Interview  Interview  Application/Interview  Application/Interview  Application |
|  | **Requirement** | Essential or Desirable | Assessed through |
| **Values / Attitudes** | An understanding and willingness to work within the Christian values of the charity  A non-judgemental approach and a belief that all people are of equal value  Highly motivated and service user centred  A commitment to personal & professional development  Willingness to work flexibly to meet out of hours’ commitments and respond to emergency situations  A commitment tocontinuous professional development | Essential  Essential  Essential  Essential  Essential  Essential | Interview  Application/Interview  Application/Interview  Application/Interview  Application |
| **Skills and abilities** | Ability to plan, deliver and monitor and evaluate group and 121 work  Ability to build appropriate relationships with young people and adults from a wide range of backgrounds  Excellent communication skills both verbal and written.  Ability to use IT, email and internet  Excellent time management and organisational skills  Good numeracy, including basic budgeting skills  Full, valid driving licence and access to own transport for work use | Essential  Essential  Essential  Essential  Essential  Essential  Desirable | Interview  Interview  Interview  Application/Interview  Application/Interview  Application/Interview  Application/Interview |
| NB: this post is subject to an enhanced DBS check and candidates must be willing to undertake one. | | | |